



Domestic packages can usually be shipped same-day if all information is received by 10 am.

International packages requiring customs documents may take 1-2 days of lead time.

Cold shipments should be shipped early in the week to minimize weekend delays.

Email required documents and, box dimensions and weight, if applicable, to [Neiven Timothaws](#) or [Boun Thai](#).

Packages are picked up by FedEx at Dental Sciences Dock, DSB 0037) before 2:30 pm daily.